

June 5, 1997

Mr. Allan Browning
Alexander's Moving & Storage
2942 Dow Avenue
Tustin, California 92680

Dear Allan,

I just wanted to take a few moments to thank you for spending time with our Quality Focus Group members. Without a doubt, our group found your information to be beneficial and very informative. I personally appreciate the amount of time you dedicated to us.

I hope your golf game excels as much as your quality initiative--if so, you'd be a dangerous opponent! Alan, thanks again for all of your help!

Sincerely,



Glen Dunkerson
Quality Focus Group

GD:jav

c: Quality Focus Group



Atlas World-Class Commitment