



Glen Dunkerson  
Vice President  
Claims Administration

December 27, 1996

Mr. Don Hill  
Alexander's Moving & Storage  
2942 Dow Avenue  
Tustin, California 92780

Dear Don,

Just heard about your success with the I.S.O. registration for your Tustin, California, and Baltimore, Maryland offices. Congratulations!

I know of no other Atlas agencies that have achieved this quality standard.

On behalf of Atlas Van Lines and the Quality Focus Group, we extend our compliments to you and the Alexander's organization.

Sincerely,



Glen Dunkerson

GD:jav

c: Mike Shaffer  
Jim Stamm  
Quality Focus Group