

June 5, 1997

Mr. Don Hill
Alexander's Moving & Storage
2942 Dow Avenue
Tustin, California 92680

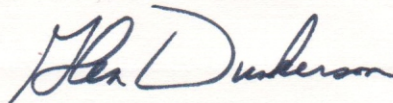
SUBJECT: Allan Browning

Dear Don,

On behalf of the Quality Focus Group, I would like to extend our appreciation for allowing Allan Browning to share his insight and knowledge on quality and ISO9002 requirements. Allan did a wonderful job in his presentation and overview of what efforts are necessary to make a **true** quality initiative effective.

Again, thank you for allowing us the opportunity to spend time with Allan. He is a true asset to Alexander's Moving & Storage.

Sincerely,



Glen Dunkerson
Quality Focus Group

GD:jav

c: Ace (24), Attn: John W. Steiner
A-1 (87), Attn: Tom Klause
Mike Shaffer
Quality Focus Group



Atlas World-Class Commitment