

Allan Browning

Executive Leadership | Organizational Transformation | Technology & Operations | Strategic Management

EXECUTIVE PROFILE

Senior public-sector leader with extensive experience directing complex organizational, operational, technology, and business transformation initiatives. Proven ability to lead multidisciplinary teams, manage significant public resources, guide enterprise change, oversee major projects and vendors, develop organizational strategy, and build effective partnerships across government agencies and business functions.

Currently provides organizational, technology, and data leadership for the King County Department of Adult and Juvenile Detention (DAJD), partnering with executive leadership, operational divisions, King County agencies, vendors, and external stakeholders to advance departmental priorities, manage organizational risk, and improve the systems and information supporting adult and juvenile detention.

Career includes leadership of multiple major public-sector transformation initiatives, including DAJD's \$25 million Jail Management System implementation, the \$2.38 million DAJD Data Warehouse Project, and data conversion activities associated with a \$25 million public pension administration system replacement.

LEADERSHIP EXPERTISE

Executive & Organizational Leadership | Strategic Planning | Staff Development
Program & Project Leadership | Organizational Change Management
Budget & Resource Management | Business Process Improvement
Policy & Procedure Development | Vendor & Contract Management
Cross-Agency Collaboration | Governance & Risk Management
Technology & Data Strategy | Executive Decision Support

PROFESSIONAL EXPERIENCE

KING COUNTY DEPARTMENT OF ADULT AND JUVENILE DETENTION

IT PROJECT MANAGER | Departmental Technology & Data Lead | May 2023 – Present

SELECTED MAJOR ACCOMPLISHMENT

- Led the \$2.38 million DAJD Data Warehouse Project to successful completion ahead of schedule and substantially under budget. The project established County-controlled reporting and analytics capabilities, eliminated reliance on a third-party vendor for data storage, preserved critical historical data and reporting methodologies, replicated and improved key operational reports, and expanded DAJD's ability to independently produce information supporting operations, audits, executive decision-making, and policy development.

DEPARTMENTAL & COUNTY LEADERSHIP

- Lead development of DAJD's Monthly Business Review information, supporting executive review of departmental performance, priorities, trends, and operational decision-making.
- Serve as a member of King County's Business Management Council, participating in Countywide discussions and initiatives involving business operations, management practices, and organizational priorities.
- Serve on the Enterprise AI Governance Committee, contributing to Countywide governance, policy, risk management, and responsible adoption of artificial intelligence.
- Serve as a member of King County's AI Center of Excellence, participating in cross-agency efforts to evaluate, develop, and advance effective use of artificial intelligence across County government.
- Serve on the Digital Accessibility Workgroup, supporting Countywide efforts to improve accessibility of digital services, systems, and information.

LEADERSHIP RESPONSIBILITIES & ACCOMPLISHMENTS

- Lead and supervise a team of five direct reports supporting departmental technology, systems, data, reporting, and organizational initiatives.

- Provide strategic oversight for a portfolio of more than 50 systems and applications supporting DAJD operations and administration, establishing priorities based on operational need, organizational risk, sustainability, and available resources.
- Plan and manage technology resources and budget while advising departmental leaders on business needs, investment priorities, system risks, and solution strategies.
- Direct modernization initiatives involving the evaluation, selection, implementation, enhancement, and replacement of enterprise systems and services.
- Oversee departmental data protection, cybersecurity, business continuity, disaster recovery, and technology-related operational resilience.
- Lead cross-functional initiatives involving DAJD leadership and operational units, KCIT, business and technical teams, vendors, and external stakeholders; manage scope, priorities, risks, decisions, benefits, and delivery.
- Strengthen DAJD's internal data and reporting capabilities, including leading evaluation of more than 60 legacy vendor reports, transitioning appropriate analytics in-house, reducing vendor dependency, and improving responsiveness to executive, operational, audit, oversight, and policy information needs.

KING COUNTY DEPARTMENT OF ADULT AND JUVENILE DETENTION

SENIOR BUSINESS ANALYST | May 2017 – May 2023

Served in a senior business and project leadership role for implementation of DAJD's **\$25 million Jail Management System (JMS)**. The system replaced approximately 25 legacy applications, integrates with approximately 20 King County agencies and criminal-justice partners, and supports more than 60 law-enforcement agencies throughout Washington State.

- Led business process analysis, operational redesign, and organizational change for DAJD's \$25 million Jail Management System implementation, ensuring operational requirements and correctional practices were incorporated into system design and deployment.
- Led teams of business subject-matter experts through requirements development, workflow design, system review, testing, implementation, and organizational readiness.
- Participated in procurement activities including Requests for Information, Requests for Proposals, vendor evaluation, and selection.
- Planned and evaluated vendor performance, deliverables, implementation approaches, and resolution of business and project issues.
- Coordinated stakeholder review and approval of major project deliverables across DAJD, King County technology teams, agency partners, vendors, and criminal-justice stakeholders.
- Led development and implementation of the project's Organizational Change Management strategy, including employee communications, training, organizational readiness, and leadership of the Communications and Change Management Committees.
- Led review and redesign of business processes, operational workflows, policies, and procedures necessary to support successful implementation and long-term organizational adoption.
- Presented significant business issues, risks, recommendations, and decisions to project governance and steering leadership and supported responses to independent quality-assurance findings.
- Supported project accountability and County governance requirements through development of King County Council proviso responses and annual maintenance of the project's Benefits Achievement Plan.

PRIOR MANAGEMENT EXPERIENCE

ORANGE COUNTY EMPLOYEES RETIREMENT SYSTEM – OCERS

IT PROGRAMMING MANAGER | November 2012 – January 2016

Managed the Programming Department for a public retirement system responsible for an approximately \$11.9 billion investment portfolio and retirement services for active, deferred, and retired members and beneficiaries.

- Planned and directed department operations, staffing, application development, data management, information security, reporting, and pension administration system support.
- Selected, supervised, developed, and evaluated department staff.
- Led data conversion activities associated with a \$25 million pension administration system replacement.
- Directed resource allocation, deliverables, documentation standards, issue resolution, risk mitigation, and executive status reporting.
- Coordinated complex production, testing, migration, and data-reconciliation activities.

- Developed and implemented departmental information-security policies, procedures, and practices.
- Directed business continuity and disaster recovery planning, maintenance, and testing.
- Evaluated major technology requirements and developed recommendations for organizational implementation.
- Developed and managed Requests for Proposals, Requests for Qualifications, service-level agreements, and vendor activities.

TUSTIN UNIFIED SCHOOL DISTRICT

SYSTEMS MANAGER, INFORMATION TECHNOLOGY | April 2010 – October 2012

Managed enterprise systems and technology platforms supporting 28 schools, district administrative offices, approximately 35,000 student network accounts, and more than 2,500 employees.

- Planned and managed enterprise infrastructure, applications, databases, systems integration, and technology services.
- Assisted with staff selection, development, management, and training.
- Designed and implemented technology modernization initiatives improving performance, scalability, and maintainability.
- Developed and integrated systems supporting student information, personnel administration, purchasing, inventory, facilities, and technology operations.
- Established secure integration between district systems and external education, communication, and administrative platforms.
- Planned and implemented enterprise data warehousing and information-management capabilities.
- Oversaw internally developed applications and databases supporting financial, administrative, student, and operational functions.

ADDITIONAL LEADERSHIP EXPERIENCE

VISION QUEST INTEGRATED TECHNOLOGIES, INC.

DIRECTOR / MANAGER, PROCESS TRANSFORMATION & IT INTEGRATION | May 1994 – May 2017

Provided organizational-development, process-transformation, technology-integration, and management consulting services to organizations requiring operational improvement and technology modernization.

- Analyzed organizational and business needs and developed technology and process-improvement strategies.
- Led requirements definition, business-process modeling, data modeling, process mapping, workflow design, and development of business rules and standards.
- Translated organizational requirements into technology strategies and coordinated work among business leaders, engineers, developers, vendors, service providers, and other stakeholders.
- Supported strategic management activities including development of organizational vision, mission, objectives, strategy, performance evaluation, and corrective action.
- Provided leadership-development, team-development, process-improvement, and quality-management services.

TOTAL QUALITY MANAGEMENT / ISO 9001

Alexander's Moving & Storage

Served as Director of Quality and Customer Satisfaction and developed and led an enterprise ISO 9001 Quality Management System encompassing organizational processes across multiple locations.

Atlas Van Lines International

As an independent consultant, developed and led an ISO 9001 Quality Management System covering organizational processes supporting nationwide and international operations.

EARLIER CAREER

XEROX – THE DOCUMENT COMPANY

SERVICE ENGINEER / DISTRICT SERVICE MARKETING SPECIALIST | May 1989 – April 1994

Provided technical service, installation, troubleshooting, customer support, and training for high-volume document systems, including equipment deployed aboard United States Navy vessels and within high-security environments.

UNITED STATES MARINE CORPS

FOOD SERVICE SPECIALIST | July 1982 – March 1989

Served in operational and administrative roles involving food-service operations, procurement, inventory, accountability, quality assurance, and contract oversight. Served as administrative assistant to the Food Service Officer/Food Service Operations Officer and as Contracting Officer's Representative supporting installation contracting activities.

Selected Recognition: Good Conduct Medal | Overseas Service Ribbon | Sea Service Deployment Ribbon

EDUCATION

Western Governors University – Washington

Bachelor of Science, Business – Information Technology Management, 2020

Pepperdine University – Graziadio School of Business and Management

Undergraduate Studies, Management

Rio Hondo College

Undergraduate Studies, Business and General Education

University of California, Irvine Extension

Professional Studies, Information Technology

PROFESSIONAL & COMMUNITY LEADERSHIP

- Project Management Institute
- American Society for Quality
- The American Legion, Tustin Post 227 – Past First Vice Commander
- Tustin Chamber of Commerce – Past President
- Tustin Dollars for Scholars – 2015 Volunteer of the Year
- National Society, Sons of the American Revolution

TECHNOLOGY & DATA LEADERSHIP

Enterprise systems and application management | Data strategy and business intelligence | Microsoft Dynamics | SQL Server | Power BI | SharePoint | Systems integration | Application development | Cybersecurity | Business continuity and disaster recovery | Technology modernization